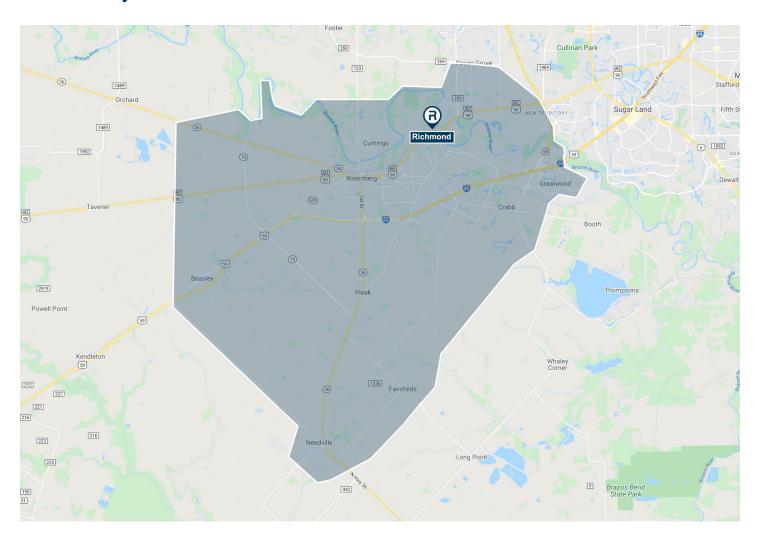


# Primary Retail Trade Area Psychographic Profile

RICHMOND, TEXAS

Prepared for Development Corporation of Richmond August 2021

# Primary Retail Trade Area



# Prepared for.



# **Development Corporation of Richmond**

Jerry W. Jones Jr. Economic Development Director

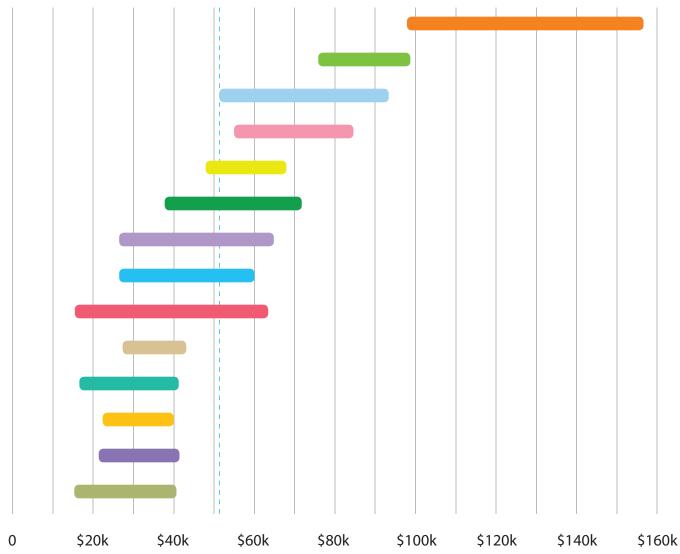
402 Morton Street Richmond, Texas 77469

Phone 281.342.5456 jjones@richmondtx.gov RichmondEcoDev.com



# Income Range of Lifemode Summary Groups

# Richmond, Texas



#### --- US Median Income \$51,000

#### + L1 AFFLUENT ESTATES

 ${\it Established wealth-educated, well-traveled married couples}$ 

# + L2 UPSCALE AVENUES

Prosperous, married couples in higher density neighborhoods

#### + L3 UPTOWN INDIVIDUALS

Younger, urban singles on the move

# + L4 FAMILY LANDSCAPES

Successful younger families in newer housing

#### + L5 GENXURBAN

Gen X in middle age; families with fewer kids and a mortgage

### + L6 COZY COUNTRY

Empty nesters in bucolic settings

### + L7 ETHNIC ENCLAVES

Established diversity — young, Hispanic homeowners with families

### + L8 MIDDLE GROUND

Lifestyles of thirtysomethings

## + L9 SENIOR STYLES

Senior lifestyles reveal the effects of saving for retirement

#### + L10 RUSTIC OUTPOSTS

Country life with older families, older homes

#### + L11 MIDTOWN SINGLES

Millennials on the move; single, diverse, and urban

#### + L12 HOMETOWN

Growing up and staying close to home; single householders

#### + L13 NEXT WAVE

Urban denizens; young, diverse, hardworking families

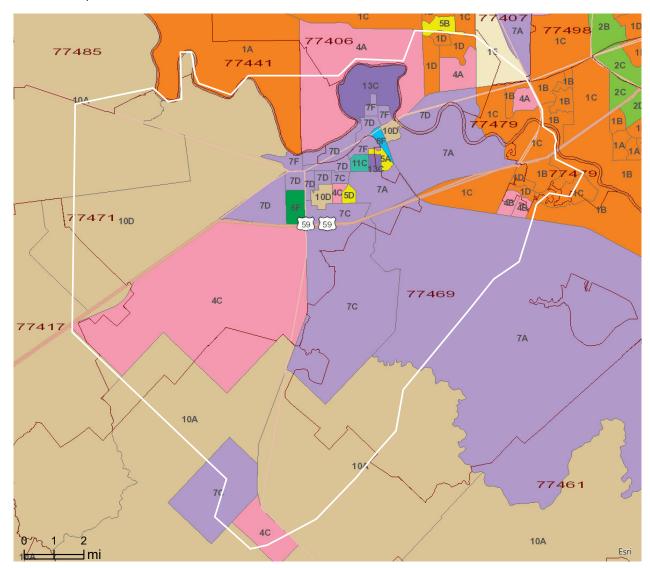
## + L14 SCHOLARS AND PATRIOTS

College campuses and military neighborhoods



# Primary Retail Trade Area • Lifemode Summary Groups Map

# Richmond, Texas



### + L1 AFFLUENT ESTATES

Established wealth — educated, well-traveled married couples

### + L2 UPSCALE AVENUES

Prosperous, married couples in higher density neighborhoods

### + L3 UPTOWN INDIVIDUALS

Younger, urban singles on the move

#### + L4 FAMILY LANDSCAPES

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Urban denizens; young, diverse, hardworking families

### + L14 SCHOLARS AND PATRIOTS

College campuses and military neighborhoods



# Primary Retail Trade Area • Top Tapestry Segments

# Richmond, Texas

#### + L1 AFFLUENT ESTATES

Established wealth — educated, well-traveled married couples

#### + L2 UPSCALE AVENUES

Prosperous, married couples in higher density neighborhoods

#### + L3 UPTOWN INDIVIDUALS

Younger, urban singles on the move

#### + L4 FAMILY LANDSCAPES

Successful younger families in newer housing

#### + LE CENVIIDRAN

Gen X in middle age; families with fewer kids and a mortgage

## + L6 COZY COUNTRY

Empty nesters in bucolic settings

#### + L7 ETHNIC ENCLAVES

Established diversity — young, Hispanic homeowners with families

#### + L8 MIDDLE GROUND

Lifestyles of thirtysomethings

#### + L9 SENIOR STYLES

Senior lifestyles reveal the effects of saving for retirement

#### + L10 RUSTIC OUTPOSTS

Country life with older families, older homes

#### + L11 MIDTOWN SINGLES

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#### + L13 NEXT WAVE

Urban denizens; young, diverse, hardworking families

#### + L14 SCHOLARS AND PATRIOTS

College campuses and military neighborhoods

	TAPESTRY SEGMENTATION	HOUSEHOLDS PERCENT	CUMULATIVE PERCENT	US HOUSEHOLDS PERCENT	CUMULATIVE PERCENT	INDEX
1	Up and Coming Families (7A)	28.1%	28.1%	2.6%	2.6%	1075
2	Boomburbs (1C)	9.2%	37.3%	1.8%	4.4%	510
3	Forging Opportunity (7D)	8.3%	45.6%	1.0%	5.4%	805
4	Urban Edge Families (7C)	7.7%	53.3%	1.5%	6.9%	526
5	Workday Drive (4A)	7.4%	60.7%	3.0%	9.9%	250
	Subtotal	60.7%		9.9%		
6	Middleburg (4C)	7.0%	67.7%	3.0%	12.9%	237
7	Savvy Suburbanites (1D)	6.2%	73.9%	3.0%	15.9%	208
8	Professional Pride (1B)	5.3%	79.2%	1.6%	17.5%	325
9	Down the Road (10D)	3.8%	83.0%	1.2%	18.7%	326
10	Southern Satellites (10A)	3.6%	86.6%	3.2%	21.9%	112
	Subtotal	25.9%		12.0%		
11	Home Improvement (4B)	3.4%	90.0%	1.7%	23.6%	202
12	Southwestern Families (7F)	3.0%	93.0%	0.8%	24.4%	377
13	NeWest Residents (13C)	2.7%	95.7%	0.8%	25.2%	351
14	Heartland Communities (6F)	1.3%	97.0%	2.3%	27.5%	56
15	Rustbelt Traditions (5D)	1.0%	98.0%	2.2%	29.7%	46
	Subtotal	11.4%		7.8%		
16	Metro Fusion (11C)	0.7%	98.7%	1.4%	31.1%	49
17	Old and Newcomers (8F)	0.6%	99.3%	2.3%	33.4%	25
18	Comfortable Empty Nesters (5A)	0.6%	99.9%	2.4%	35.8%	23
19	Top Tier (1A)	0.1%	100.0%	1.7%	37.5%	6
20	Unclassified (15)	0.0%	100.0%	0.0%	37.5%	2,483
	Subtotal	2.0%		7.8%		
	Total	100.0%		37.3%		268



# 7A LifeMode Group: Ethnic Enclaves Up and Coming Families

US Households: 2,901,200 Median Age: 31.4

Average Household Size: 3.12 Median Household Income: \$72,000

### WHO ARE WE?

Up and Coming Families is a market in transition—residents are younger and more mobile and ethnically diverse than the previous generation. They are ambitious, working hard to get ahead, and willing to take some risks to achieve their goals. The recession has impacted their financial well-being, but they are optimistic. Their homes are new; their families are young. And this is one of the fastest-growing markets in the country.

## **OUR NEIGHBORHOOD**

- New suburban periphery: new families in new housing subdivisions.
- Building began in the housing boom of the 2000s and continues in this fast-growing market.
- Single-family homes with a median value of \$194,400 and a lower vacancy rate.
- The price of affordable housing: longer commute times (Index 217).

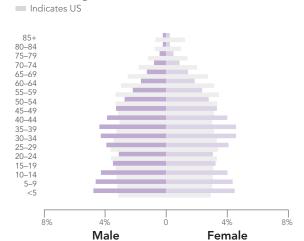
- Education: 67% have some college education or degree(s).
- Hard-working labor force with a participation rate of 71% (Index 114) and low unemployment at 4.6% (Index 84).
- Most households (61%) have 2 or more workers.
- Careful shoppers, aware of prices, willing to shop around for the best deals and open to influence by others' opinions.
- Seek the latest and best in technology.
- Young families still feathering the nest and establishing their style.



# 7A LifeMode Group: Ethnic Enclaves Up and Coming Families

# AGE BY SEX (Esri data)

Median Age: 31.4 US: 38.2



# INCOME AND NET WORTH

Net worth measures total household assets (homes, vehicles, investments, etc.) less any debts, secured (e.g., mortgages) or unsecured (credit cards). Household income and net worth are estimated by Esri.

# Median Household Income



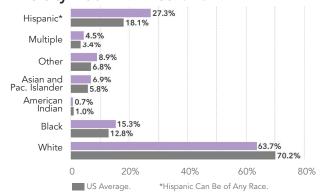
## Median Net Worth



# RACE AND ETHNICITY (Esri data)

The Diversity Index summarizes racial and ethnic diversity. The index shows the likelihood that two persons, chosen at random from the same area, belong to different race or ethnic groups. The index ranges from 0 (no diversity) to 100 (complete diversity).

Diversity Index: 73.9 US: 64.0



# HOUSING

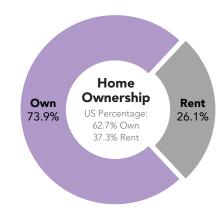
Median home value is displayed for markets that are primarily owner occupied; average rent is shown for renter-occupied markets. Tenure and home value are estimated by Esri. Housing type and average rent are from the Census Bureau's American Community Survey.



# **Typical Housing:** Single Family

# Median Value: \$194,400

US Median: \$207,300



# AVERAGE HOUSEHOLD BUDGET INDEX

The index compares the average amount spent in this market's household budgets for housing, food, apparel, etc., to the average amount spent by all US households. An index of 100 is average. An index of 120 shows that average spending by consumers in this market is 20 percent above the national average. Consumer expenditures are estimated by Esri.

₼	Housing			104
111	Food			105
Ť	Apparel & Services			110
	Transportation			106
•	Health Care			100
***	Entertainment & Recreation			105
<b>⊉</b> i	Education			93
<b>E</b>	Pensions & Social Security		1	111
*	Other			105
		0	50	100



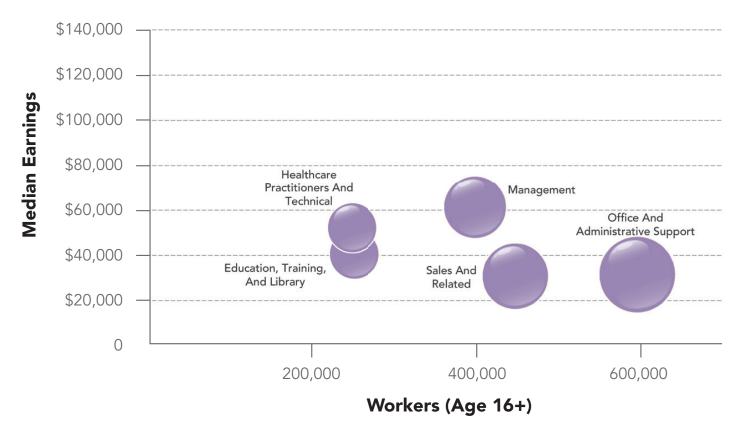
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# 7A LifeMode Group: Ethnic Enclaves Up and Coming Families

## **Market Profile**

- Rely on the Internet for entertainment, information, shopping, and banking.
- Prefer imported SUVs or compact cars, late models.
- Carry debt from credit card balances to student loans and mortgages, but also maintain retirement plans and make charitable contributions.
- Busy with work and family; use home and landscaping services to save time.
- Find leisure in family activities, movies at home, trips to theme parks or the zoo, and sports; from golfing, weight lifting, to taking a jog or run.

# OCCUPATION BY EARNINGS





# 1C LifeMode Group: Affluent Estates Boomburbs

US Households: 2,004,400 Median Age: 34.0

Average Household Size: 3.25 Median Household Income: \$113,400

### WHO ARE WE?

This is the new growth market, with a profile similar to the original: young professionals with families that have opted to trade up to the newest housing in the suburbs. The original Boomburbs neighborhoods began growing in the 1990s and continued through the peak of the housing boom. Most of those neighborhoods are fully developed now. This is an affluent market but with a higher proportion of mortgages. Rapid growth still distinguishes the Boomburbs neighborhoods, although the boom is more subdued now than it was 10 years ago. So is the housing market. Residents are well-educated professionals with a running start on prosperity.

# **OUR NEIGHBORHOOD**

- Growth markets are in the suburban periphery of large metropolitan areas.
- Young families are married with children (Index 220); average household size is 3.25.
- Home ownership is 84% (Index 134), with the highest rate of mortgages, 71.5% (Index 173).
- Primarily single-family homes, in new neighborhoods, 66% built since 2000 (Index 441).
- Median home value is \$350,000 (Index 169).
- Lower housing vacancy rate at 3.7%.
- The cost of affordable new housing comes at the expense of one of the longest commutes to work, over 30 minutes average, including a disproportionate number (33.6%) commuting across county lines (Index 141).

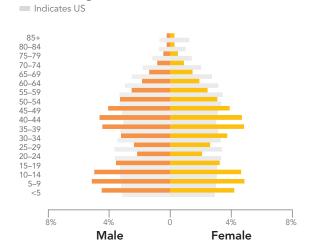
- Well educated young professionals, 55% are college graduates (Index 178).
- Unemployment is low at 3.3% (Index 61); high labor force participation at 71.3% (Index 114); most households have more than two workers (Index 124).
- Longer commute times from the suburban growth corridors have created more home workers (Index 156).
- They are well connected: own the latest devices and understand how to use them efficiently; biggest complaints—too many devices and too many intrusions on personal time.
- Financial planning is well under way for these professionals.



# 1C LifeMode Group: Affluent Estates Boomburbs

# AGE BY SEX (Esri data)





# INCOME AND NET WORTH

Net worth measures total household assets (homes, vehicles, investments, etc.) less any debts, secured (e.g., mortgages) or unsecured (credit cards). Household income and net worth are estimated by Esri.

# Median Household Income

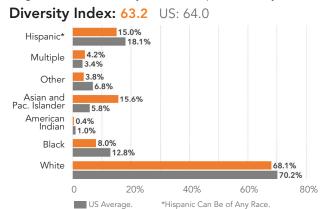


## Median Net Worth



# RACE AND ETHNICITY (Esri data)

The Diversity Index summarizes racial and ethnic diversity. The index shows the likelihood that two persons, chosen at random from the same area, belong to different race or ethnic groups. The index ranges from 0 (no diversity) to 100 (complete diversity).



# HOUSING

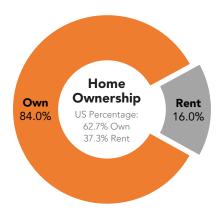
Median home value is displayed for markets that are primarily owner occupied; average rent is shown for renter-occupied markets. Tenure and home value are estimated by Esri. Housing type and average rent are from the Census Bureau's American Community Survey.



# **Typical Housing:** Single Family

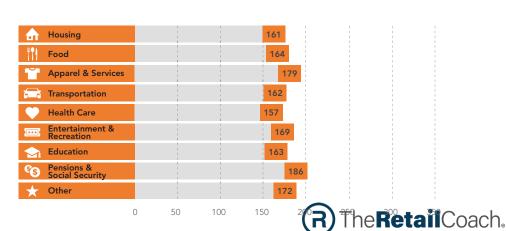
# Median Value:

\$350,000 US Median: \$207,300



# AVERAGE HOUSEHOLD BUDGET INDEX

The index compares the average amount spent in this market's household budgets for housing, food, apparel, etc., to the average amount spent by all US households. An index of 100 is average. An index of 120 shows that average spending by consumers in this market is 20 percent above the national average. Consumer expenditures are estimated by Esri.

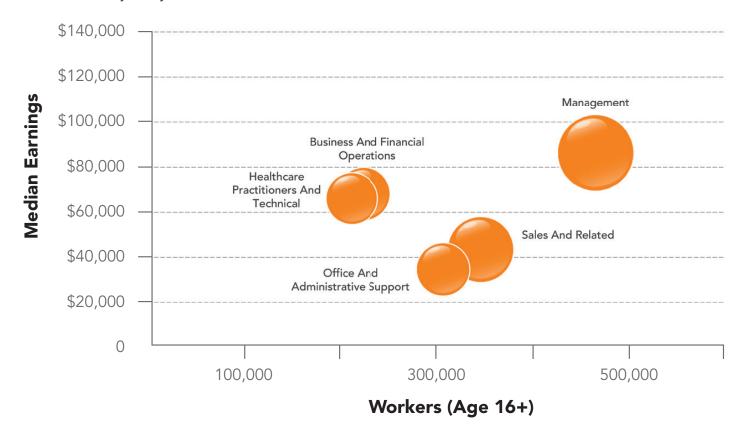


# 1C LifeMode Group: Affluent Estates Boomburbs

#### **Market Profile**

- Boomburbs residents prefer late model imports, primarily SUVs, and also luxury cars and minivans.
- This is one of the top markets for the latest in technology, from smartphones to tablets to Internet connectable televisions.
- Style matters in the Boomburbs, from personal appearance to their homes. These consumers are still furnishing their new homes and already remodeling.
- They like to garden but more often contract for home services.
- Physical fitness is a priority, including club memberships and home equipment.
- Leisure includes a range of activities from sports (hiking, bicycling, swimming, golf) to visits to theme parks or water parks.
- Residents are generous supporters of charitable organizations.

# OCCUPATION BY EARNINGS





# 7D LifeMode Group: Ethnic Enclaves Barrios Urbanoss

US Households: 1,289,900 Median Age: 28.9

Average Household Size: 3.62 Median Household Income: \$38,000

### WHO ARE WE?

Family is central within these diverse communities. Hispanics make up more than 70% of the residents. More than one in four are foreign born, bringing rich cultural traditions to these neighborhoods in the urban outskirts. Dominating this market are younger families with children or single-parent households with multiple generations living under the same roof. These households balance their budgets carefully but also indulge in the latest trends and purchase with an eye to brands. Most workers are employed in skilled positions across the manufacturing, construction, or retail trade sectors.

## **OUR NEIGHBORHOOD**

- Family market; over a third of all households are married couples with children, with a number of multigenerational households and single-parent families; household size is higher at 3.62.
- While most residents live in single-family homes, almost 10% of householders reside in mobile home parks.
- Homes are owner occupied, with slightly higher monthly costs (Index 103) but fewer mortgages (Index 83).
- Most are older homes, nearly 60% built from 1950 to 1989.
- Most households have one or two vehicles; many commuters car pool or walk to work (Index 145).
- Barrios Urbanos residents live within the urban periphery of larger metropolitan areas across the South and West.

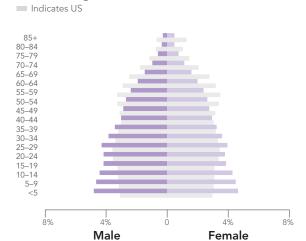
- While a majority finished high school, over 40% have not (Index 321).
- Unemployment is higher at 8.4% (Index 155); labor force participation is slightly lower at 61%.
- More than one in four households is below the poverty level (Index 183).
- Residents balance their budgets carefully by spending only on necessities and limiting activities like dining out.
- Many have no financial investments or retirement savings, but they have their homes.



# 7D LifeMode Group: Ethnic Enclaves Barrios Urbanoss

# AGE BY SEX (Esri data)

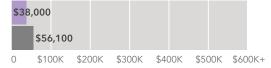
Median Age: 28.9 US: 38.2



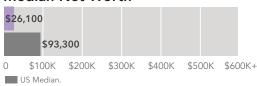
# INCOME AND NET WORTH

Net worth measures total household assets (homes, vehicles, investments, etc.) less any debts, secured (e.g., mortgages) or unsecured (credit cards). Household income and net worth are estimated by Esri.

# Median Household Income



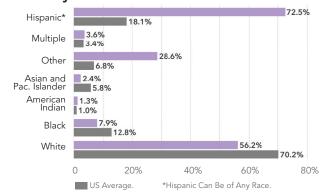
## Median Net Worth



# RACE AND ETHNICITY (Esri data)

The Diversity Index summarizes racial and ethnic diversity. The index shows the likelihood that two persons, chosen at random from the same area, belong to different race or ethnic groups. The index ranges from 0 (no diversity) to 100 (complete diversity).

Diversity Index: 80.6 US: 64.0



# HOUSING

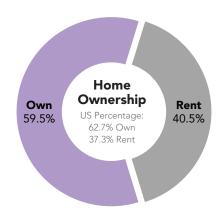
Median home value is displayed for markets that are primarily owner occupied; average rent is shown for renter-occupied markets. Tenure and home value are estimated by Esri. Housing type and average rent are from the Census Bureau's American Community Survey.



# **Typical Housing:**Single Family

# Median Value: \$92,200

US Median: \$207,300



# AVERAGE HOUSEHOLD BUDGET INDEX

The index compares the average amount spent in this market's household budgets for housing, food, apparel, etc., to the average amount spent by all US households. An index of 100 is average. An index of 120 shows that average spending by consumers in this market is 20 percent above the national average. Consumer expenditures are estimated by Esri.

Housing		(	63
Food			65
Apparel & Service	:S		65
Transportation			66
Health Care		6	0
Entertainment & Recreation		6	1
Education		52	
Pensions & Social Security		6	1
→ Other		6	0
	0	50	

The Retail Coach.

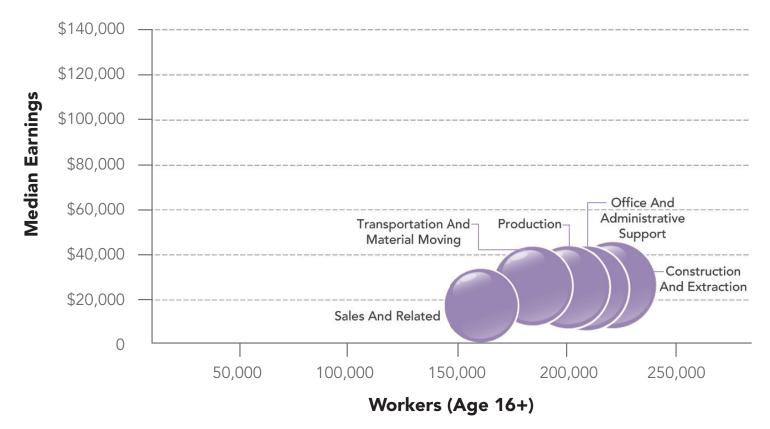
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# 7D LifeMode Group: Ethnic Enclaves Barrios Urbanoss

#### **Market Profile**

- Residents shop at discount and department stores like Walmart, Dollar General/Family Dollar, and JC Penney for baby and children's products.
- Many households subscribe to satellite television to watch their favorite Hispanic programs.
- Magazines are extremely popular sources of news and the latest trends, including women's fashion, bridal, and parenthood types of magazines.
- Typical of this diverse segment, Hispanic programming dominates the radio dials.

# OCCUPATION BY EARNINGS



# 7C LifeMode Group: Ethnic Enclaves American Dreamers

US Households: 1,824,900 Median Age: 32.5

Average Household Size: 3.19 Median Household Income: \$50,900

### WHO ARE WE?

Located throughout the South and West, most American Dreamers residents own their own homes, primarily single-family housing—farther out of the city, where housing is more affordable. Median household income is slightly below average (Index 91). The majority of households include younger married-couple families with children and, frequently, grandparents. Diversity is high; many residents are foreign born, of Hispanic origin. Hard work and sacrifice have improved their economic circumstance as they pursue a better life for themselves and their family. Spending is focused more on the members of the household than the home. Entertainment includes multiple televisions, movie rentals, and video games at home or visits to theme parks and zoos. This market is connected and adept at accessing what they want from the Internet.

### **OUR NEIGHBORHOOD**

- American Dreamers residents are family-centric and diverse. Most are married couples with children of all ages or single parents; multigenerational homes are common (Index 201).
- Average household size is higher at 3.19 (Index 123).
- Residents tend to live further out from urban centers—more affordable single-family homes and more elbow room.
- Tenure is slightly above average with 64% owner occupancy; primarily single-family homes with more mortgages (Index 114) and slightly higher monthly costs (Index 115).
- Three quarters of all housing were built since 1970.
- Many neighborhoods are located in the urban periphery of the largest metropolitan areas across the South and West.
- Most households have one or two vehicles available and a longer commute to work.

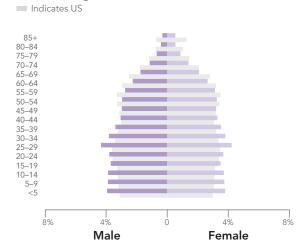
- While nearly 17% have earned a college degree, the majority, or 63%, hold a high school diploma only or spent some time at a college or university.
- Unemployment is higher at 7.4% (Index 136); labor force participation is also higher at 66%.
- Most American Dreamers residents derive income from wages or salaries, but the rate of poverty is a bit higher in this market (Index 116).
- They tend to spend money carefully and focus more on necessities.
- They are captivated by new technology, particularly feature-rich smartphones.
- Connected: They use the Internet primarily for socializing but also for convenience, like paying bills online.



# 7C LifeMode Group: Ethnic Enclaves American Dreamers

# AGE BY SEX (Esri data)

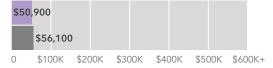
Median Age: 32.5 US: 38.2



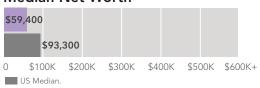
# INCOME AND NET WORTH

Net worth measures total household assets (homes, vehicles, investments, etc.) less any debts, secured (e.g., mortgages) or unsecured (credit cards). Household income and net worth are estimated by Esri.

# Median Household Income



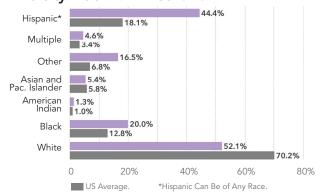
## Median Net Worth



# RACE AND ETHNICITY (Esri data)

The Diversity Index summarizes racial and ethnic diversity. The index shows the likelihood that two persons, chosen at random from the same area, belong to different race or ethnic groups. The index ranges from 0 (no diversity) to 100 (complete diversity).

Diversity Index: 84.1 US: 64.0



# HOUSING

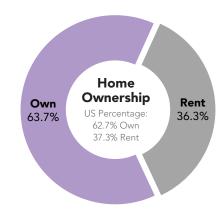
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# **Typical Housing:** Single Family

# Median Value: \$145,900

US Median: \$207,300



# AVERAGE HOUSEHOLD BUDGET INDEX

The index compares the average amount spent in this market's household budgets for housing, food, apparel, etc., to the average amount spent by all US households. An index of 100 is average. An index of 120 shows that average spending by consumers in this market is 20 percent above the national average. Consumer expenditures are estimated by Esri.

₼	Housing		1	78
111	Food			78
Ť	Apparel & Services			79
	Transportation			80
•	Health Care			75
***	Entertainment & Recreation			77
<b>⊉</b> i	Education		(	58
ဧ	Pensions & Social Security			78
*	Other			76
		0	50	1

(R) The Retail Coach.

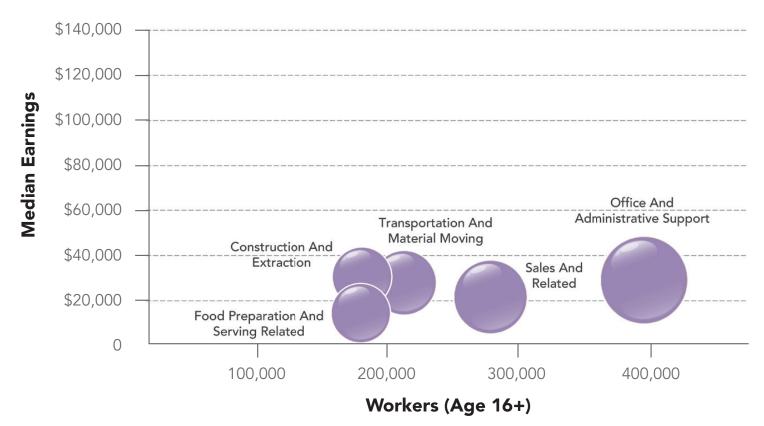
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# 7C LifeMode Group: Ethnic Enclaves American Dreamers

#### **Market Profile**

- When dining out, these residents favor fast-food dining places such as Taco Bell or Little Caesar's, as well as family-friendly restaurants like Olive Garden, Denny's, or IHOP.
- Cell phones are preferred over landlines.
- Favorite channels include Animal Planet, MTV, ABC Family Channel, Bravo, and Nick Jr., as well as programming on Spanish TV.
- Residents listen to urban or Hispanic radio.
- During the summer, family outings to theme parks are especially popular.

# OCCUPATION BY EARNINGS



# 4A LifeMode Group: Family Landscapes Soccer Moms

US Households: 3,541,300 Median Age: 37.0

Average Household Size: 2.97 Median Household Income: \$90,500

### WHO ARE WE?

Soccer Moms is an affluent, family-oriented market with a country flavor. Residents are partial to new housing away from the bustle of the city but close enough to commute to professional job centers. Life in this suburban wilderness offsets the hectic pace of two working parents with growing children. They favor time-saving devices, like banking online or housekeeping services, and family-oriented pursuits.

## **OUR NEIGHBORHOOD**

- Soccer Moms residents prefer the suburban periphery of metropolitan areas.
- Predominantly single family, homes are in newer neighborhoods, 34% built in the 1990s (Index 236), 31% built since 2000.
- Owner-occupied homes have high rate of mortgages at 68% (Index 164), and low rate vacancy at 4%.
- Median home value is \$257,400.
- Most households are married couples with children; average household size is 2.97.
- Most households have 2 or 3 vehicles; long travel time to work including a disproportionate number commuting from a different county (Index 132).

- Education: 40.5% college graduates; more than 72% with some college education.
- Low unemployment at 3.8%; high labor force participation rate at 71%; 2 out of 3 households include 2+ workers (Index 124).
- Connected, with a host of wireless devices from iPods to tablets—anything that enables convenience, like banking, paying bills, or even shopping online.
- Well insured and invested in a range of funds, from savings accounts or bonds to stocks.
- Carry a higher level of debt, including first (Index 149) and second mortgages (Index 154) and auto loans (Index 149).



# 4A LifeMode Group: Family Landscapes Soccer Moms

# AGE BY SEX (Esri data)

Median Age: 37.0 US: 38.2



# INCOME AND NET WORTH

Net worth measures total household assets (homes, vehicles, investments, etc.) less any debts, secured (e.g., mortgages) or unsecured (credit cards). Household income and net worth are estimated by Esri.

# Median Household Income

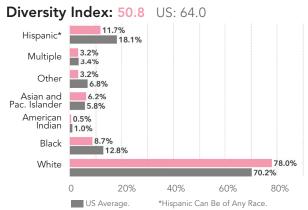


## **Median Net Worth**



# RACE AND ETHNICITY (Esri data)

The Diversity Index summarizes racial and ethnic diversity. The index shows the likelihood that two persons, chosen at random from the same area, belong to different race or ethnic groups. The index ranges from 0 (no diversity) to 100 (complete diversity).



# **HOUSING**

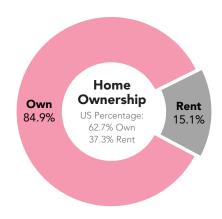
Median home value is displayed for markets that are primarily owner occupied; average rent is shown for renter-occupied markets. Tenure and home value are estimated by Esri. Housing type and average rent are from the Census Bureau's American Community Survey.



**Typical Housing:** Single Family

Median Value: \$257,400

US Median: \$207,300



# AVERAGE HOUSEHOLD BUDGET INDEX

The index compares the average amount spent in this market's household budgets for housing, food, apparel, etc., to the average amount spent by all US households. An index of 100 is average. An index of 120 shows that average spending by consumers in this market is 20 percent above the national average. Consumer expenditures are estimated by Esri.

₼	Housing			127
111	Food			128
Ť	Apparel & Services			134
	Transportation			128
•	Health Care			129
***	Entertainment & Recreation			132
<b>⊉</b> i	Education			132
<b>E</b> S	Pensions & Social Security			141
*	Other			134
	(	) 5	0 100	) 15

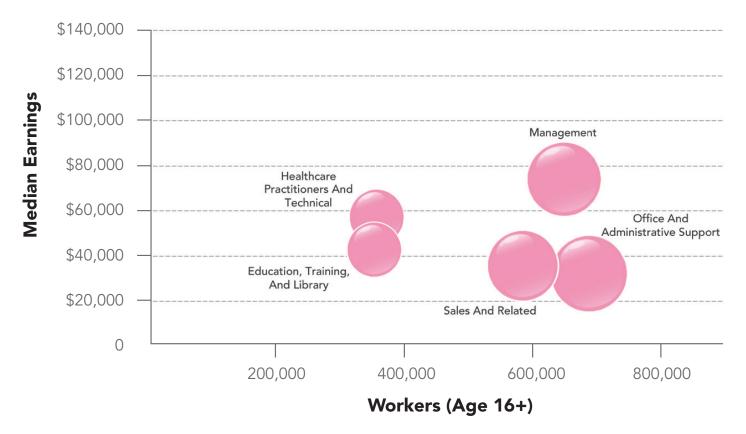


# 4A LifeMode Group: Family Landscapes Soccer Moms

#### **Market Profile**

- Most households own at least 2 vehicles; the most popular types are minivans and SUVs.
- Family-oriented purchases and activities dominate, like 4+ televisions (Index 154), movie purchases or rentals, children's apparel and toys, and visits to theme parks or zoos.
- Outdoor activities and sports are characteristic of life in the suburban periphery. They attend sporting events, as well as participate in them like bicycling, jogging, golfing, and boating.
- Home maintenance services are frequently contracted, but these families also like their gardens and own the tools for minor upkeep, like lawn mowers, trimmers, and blowers.

# OCCUPATION BY EARNINGS





# About The Retail Coach

The Retail Coach is a national retail recruitment and development firm that combines strategy, technology, and creative expertise to develop and deliver high-impact retail recruitment and development plans to local governments, chambers of commerce, economic development organizations and private developers.

Through its unique Retail360® Process, The Retail Coach offers a dynamic system of products and services that better enable communities to maximize their retail development potential.

# Retail:360° Process

Providing more than simple data reports of psychographic and demographic trends, The Retail Coach goes well beyond other retail consulting and market research firms' offerings by combining current national and statewide demographics and trend data with real-world, "on-the-ground" information gathered through extensive visits to our clients' communities. Every community is different, and there is no "one size fits all" retail recruitment solution. Compiling the gathered data into client-tailored information packets that are uniquely designed for, and targeted to, specific retailers and restaurants who meet the community's needs help assure our clients that they are receiving the latest and best information for targeted retail recruitment efforts — all with personal service and coaching guidance that continues beyond the initial project scope and timeline.

Our Retail:360® Process assures that communities get timely, accurate and relevant information. Translating that data into the information that retailers need and seek assures our clients even better possibilities for tremendous retail growth and success.





# The Retail Coach.

# **ACKNOWLEDGMENTS**

The observations, conclusions and recommendations contained in this study are solely those of The Retail Coach, LLC and should not be construed to represent the opinions of others, including its clients, or any other entity prior to such entity's express approval of this study.

All information furnished is from sources deemed reliable and is submitted subject to errors, omissions, change of terms and/or conditions.

Sources used in completing this study include: infoUSA™, Applied Geographic Solutions, Environics Analytics, ESRI, U.S. Census Bureau, Economy.com, Placer.AI, Spatial Insights Inc., Urban Land Institute, CensusViewer.com, International Council of Shopping Centers, and/or U.S. Bureau of Labor and Statistics. To better represent current data, where applicable, portions of estimated actual sales may be calculated using an average sales per square foot model. Mapping data is provided by Google, Nielsen, ESRI and/or Microsoft Corporation.

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